



Resource Intermediaries Limited 2022 Training Calendar

	Topics	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
1	Working with Emotional Intelligence												
2	Customer Acquisition, Retention, and Loyalty		23								22		
3	Managing Difficult and Demanding Customers												
4	Effective Presentation, Speaking, and Report Writing Skills				27								
5	Creative Thinking, Problem-solving, and Decision-Making Skills									19			
6	Service Quality and Excellence: Beyond Customer Service			25				26					
7	Business Writing, Etiquette, and Customer Service Skills							12					
8	Building your Personal Brand			20								19	
9	Fundamental Selling Skills				18						27		
10	Strategic Sales and Marketing Skills											24	
11	Becoming A First-Time Manager												15
12	Developing Persuasive Skills for Enhanced Productivity												8
13	RIL Finishing School (Lagos)- RIL Academy		9-11										
14	RIL Finishing School (Abuja) -RIL Academy			17-18									
15	RIL Finishing School (Ibadan) -RIL Academy		24-25										
16	RIL Finishing School (South) -RIL Academy				21-22								
17	Effective Conflict Resolution Skills					31	18						
18	Leadership Skills for High Performing Teams							19					

19	CV Writing & Interview Skills	14							24				
20	Marketing Like Dating	14					30						
21	How to Write and Pitch Your Business Proposal								17				
22	Defensive Driving and Accident Prevention									16			
23	Procurement, Cost Reduction & Negotiation Skills												
24	Conducting Effective Performance Reviews					31				24			
25	Achieving Productivity through Personal Effectiveness												
26	Accounting, Finance with Budgeting for Non- Finance Managers												
27	Corporate Finance												
28	Policy Drafting and Implementation												
29	Payroll Management								12				
30	HR Metrics and Analytics												
31	Recruitment Specialist Courses												
32	HRIS System Knowledge										15		
33	Getting Ready for Office (Fresh Graduate Course)						24						
34	Winning in Uncertain Situations												
35	The Leadership potential in you											17	
36	Self-Mastery and Restraint												23
37	Office Etiquette` `												
38	Adaptive Strategies for Optimising Organisational Results					26							